

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Richard (nmi) Braun, et al.
Title: REMOTE MANAGEMENT UTILITY

Mail Stop Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§ 1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified patent application. Copies of the references are enclosed for the convenience of the Examiner. Furthermore, pursuant to 37 C.F.R. § 1.97(g) and (h), no representation is made that these references qualify as prior art or that these references are material to the patentability of the present application.

Since the present Application was filed after June 30, 2003, a copy of any U.S. Patent and any U.S. Patent Application Publication cited on the attached PTO Form 1449 is not being submitted with this Information Disclosure Statement pursuant to the July 11, 2003 waiver of 37 C.F.R. § 1.98(a)(2)(i) by the U.S. Patent and Trademark Office.

Respectfully submitted,

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Date: September 29, 2003

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Information Disclosure Citation in an Application	Application No. Unassigned	Applicant Richard (nmi) Braun, et al.
	Docket Number 073897.0145	Group Art Unit Unassigned

U.S. PATENT DOCUMENTS

	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE
A.	2002/0112038 A1	08/15/2002	Hessmer et al.	709	220	09/14/2001
B.	6,415,288 B1	07/02/2002	Gebauer	707	10	11/09/1998
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G.						

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						YES	NO
H.							
I.							

NON-PATENT DOCUMENTS

	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
J.	"Windows 2000 Centralized Management", White Paper, Microsoft Windows 2000, http://www.microsoft.com/windows2000/techinfo/howitworks/management/cmover.asp , 3 pages.	02/10/2000
K.	"Windows 2000 Centralized Management", White Paper, Microsoft Windows 2000 Server, ©2000, 16 pages.	2000
L.	Kaiser, John, "Step-by-Step Guide to Remote Assistance", Operating System, http://www.microsoft.com/technet/prodtechnol/winxppro/maintain/rmassist.asp?frame=true , 13 pages.	07/2001
M.	Using Remote Assistance, "Get Help When You Need It", Microsoft Windows ^{xp} , http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remoteassist/default.asp , 2 pages.	08/24/2001
N.	Using Remote Assistance, "Start a Session from Windows Messenger", Microsoft Windows ^{xp} , http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remoteassist/viaim.asp , 3 pages.	08/24/2001
O.	Using Remote Assistance, "Start a Session with E-Mail", Microsoft Windows ^{xp} , http://www.microsoft.com/windowsxp/pro/using/howto/gethelp/remoteassist/viaemail.asp , 3 pages.	08/24/2001
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R.		
S.		

EXAMINER	DATE CONSIDERED
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.	